

Rules

TERMS AND CONDITIONS

Participating in the tauriwow.com (hereinafter referred to as the operator) online game is bound to the full acceptance of, and compliance with these terms and conditions. By registering and taking part in the game you agree to follow the terms of use. This document overrides any previous versions of the terms and conditions.

Registration

Registration is a prerequisite of participating in the game. Registration is done on the official site, and it is limited to natural persons only. An underage person, by completing the registration ensures that their registration, participation in the game, and use of the site may only be done under the supervision of their legal guardian. During registration the user must provide a username and a legitimate email address. The chosen username cannot be abusive, obscene, intimidating and may not conflict with morality. Email addresses and domain addresses are not allowed as a username. The user takes responsibility for the credibility and completeness of the provided data, and also needs to inform the operator about any change of this data in the future (especially about any email address changes). The user is required to prove the authenticity of their data on operator demand. The correct and accepted registration entitles the user to use of the database-management service provided by the operator.

Only in person!

Both registration and participation in the game must be manual. Any automatized registration or gameplay methods are forbidden. It is a requirement for participation in the game that every instruction (mouse click, keyboard press) is done directly by the registered user at their express will.

Participating in the game

The game server is under continuous development by the operator. The user may only participate in the actual version of the game and other related services. Participating in the game is free for any registered users, but access to certain goods or services may require payment. We provide detailed descriptions of these paid goods and services, especially with regards to their functions, purchaseable duration, price and payment options on their information pages. Before using any paid service an underage user must be able to prove that the paid amount is provided by their legal guardians for either this exact purpose, or their own free use. The operator is not entitled to verify the validity of the data provided by the users. In cases and claims about data that was found to be invalid, or about an underage user who participated in a paid service without the knowledge of their legal guardians and/or acknowledging their own age, the operator is not required to meet any repayment demand about any already paid and used service.

User Accounts

By an orderly registration a user is entitled to an account, which is administered by the user themselves, who is fully responsible for any activity that is related to their account. Giving away or transferring this account is forbidden. Unauthorized entry to a user account is considered as a computer related criminal offense, which violates not only these terms and conditions, but also the law. Any data related to the user account (such as the email or password), and activity on the account is secret. The owner of this secret is the user, who is required to keep this data safe. The user must never provide this data to anyone (not even relatives, friends, or other users). The operator, while it maintains and handles some of this data as part of the regular operation of its services, it cannot, and will not ask for secret login information (passwords, two-factor authentication codes), nor will anyone else on behalf of the operator! Any demand for this data should be refused and the operator immediately alerted.

Collecting items to the User Account

The user is entitled to store items on their user account, which are collected by participating in the game, or by purchasing them with the virtual currency used on the official site. The responsibility of the operator for these items is in the nature of its database-management service. The users are responsible for using these items according to the rules. Owing the fact above, and those stated under the User Accounts section, in the event of item loss or irregular item usage, the user may not appeal by stating someone else possessed the item in question. The operator is only responsible for verifying and/or recovering lost items if the loss is caused by database-management error (software error). If the item loss is solely caused by database-management error (software error), the operator restores the user account (and its contents) to an earlier point before the proven date of the software error.

Credit purchase

Tauri Credit (hereinafter Credit) purchase for currency is available on the official website for general and seasonal (discount) conversion rates. For the amount paid the operator in its database-management service provides a straightforward quid pro quo.

Process of ordering:

1. In the case of Credit or Debit Card Payment, the operator's website redirects the user to the online payment interface of the currently contracted financial institution, where users can provide their card information. If the provided card can be charged with the amount approved by the user, the purchased credits will be automatically added to the user's Account. Using the card payment option is only allowed for users using their own bank cards!
2. In the case of SMS Payment, the user sends an SMS to a premium rate number. This number, and also the text of the SMS is specified on the operator's official website, and may differ between available countries and local operators. If the mobile operator could charge the card, the user will receive a confirmation message from the operator of this service. In case of successful SMS Payment, the purchased Credit amount will be automatically added to the user's Account.
3. In the case of IVR Payment, the user is required to select the premium rate number corresponding to their country, phone provider and desired amount, and call that number. They will then be required to enter the PIN displayed on the operator's

website. If the pin was entered correctly and the card was charged successfully, the user will receive the purchased Credit amount automatically.

4. In the case of Paysafecard or (for certain providers in the United States) gift card purchases, the user must select their currency and the desired amount, after which the operator's website will redirect them to the official Paysafecard website. Here, the user must enter their Paysafe PIN. If the corresponding card could be charged, the user will receive confirmation and the Credits will be automatically added to their account.

Please keep in mind that the automatic processes to add the Credits to user accounts are not always instant - depending on the payment provider, it can take 10-15 minutes to receive your order. If the Credits take longer than that to appear, it could indicate an error in either the payment process, the payment provider's system, or the operator's system. We ask our users to contact our customer support in such cases, so that we can investigate, and, if the fault is within the operator's systems, correct the issue.

The operator is not taking responsibility for any abuse, scam or fake credit purchase orders.

Vote Credit

Vote Credit is an alternative virtual currency, which can be obtained in the Vote menu of the VIP Panel (see below). The users have the opportunity to vote on a 3rd party website, in return for a symbolic amount of Vote Credits.

The process of voting:

1. The user clicks on a selected link in the aforementioned menu.
2. The user authenticates themselves by typing in a short text or solving an image captcha.
3. The user votes for the server maintained by the operator, which credits the Vote Credit on the user's account.

Contrary to Tauri Credit, Vote Credit is not usable as a fully supported currency in every service.

VIP Panel

The VIP Panel is an interface containing all provided services, where the user can exchange or use their Credits on any of the services mentioned below in this section.

VIP Membership

VIP Membership can be obtained for a minimum amount of 800 Credits. A user with VIP Membership has certain privileges which improve user experience in a way that does not mean any advantage in gameplay against non-VIP members.

Advantages of VIP Membership

- Instant Login, without queues
- Option to save in the game with the '.save' command

- Instant Logout
- Whisper to the opposite faction
- Disabling/enabling whispers with the '.whisper [ON|OFF]' command
- Character Rename (price: 800 Tauri Credits, or 800 Vote Credits)
- Character Transfer (to other VIP account, price: 800 Tauri Credits, or 800 Vote Credits)
- Restoring deleted characters (price: min. 200 Credits, see below in the Character Restore section)
- Character Customize (price: 1200 Tauri Credits or 1200 Vote Credits)
- Character Race Change (price: 2400 Tauri Credits or 2400 Vote Credits)
- Character Faction Change (price: 4000/3600 Tauri Credits, or 8000/7200 Vote Credits)
- Character Boosts (price varies by realm)
- Ability to purchase extra items on the VIP Panel (price varies by item)
- Access to the Character Auction House (price: 800 Credits to create a listing, which is refunded if the listing expires or is cancelled)

VPN (Virtual Private Network)

This service provides the option for users to connect to game servers on a private network. This also makes the game playable from behind Proxy servers. This service does not require VIP Membership.

Character Rename

This service provides the option for users to rename their characters. This transaction can be cancelled until the user renames the character. Finalizing the rename can be done after logging in to the game. This service requires VIP Membership.

Character Transfer

This service provides the option for users to transfer their characters to a different VIP Member. Transferring a character can be done in the following ways:

- A user gifts their character to someone. The target account is not charged for anything.
- A user can request a character in return.
- A user can request Credits in return.
- A user can request both a character and Credits the same time.

The target user has the right to accept or deny any of these request.

This service requires VIP Membership, both to initiate and to accept.

Character Restore

This service provides the option for users to restore their deleted characters. The price of the restoration depends on the time elapsed from the deletion:

- 1 day or less since deletion: 200 Credits,
- 3 days or less since deletion: 400 Credits,

- 60 days or less since deletion: 800 Credits,
- More than 60 days since deletion: 1600 Credits.

In a case when an active character on the same server already has the same name as the restored character, the user is also charged with the price of a Character Rename. This service requires VIP Membership.

Character Customize

This service provides the option for users to change the name, sex, or complete appearance of their characters. This transaction can be cancelled until the user finalizes the customization. The customization is done after logging in to the game. This service requires VIP Membership.

Character Race Change

This service provides the option for users to change the race of their characters, restricted to the same faction (see Faction Change). This transaction can also be finalized after logging in to the game, and can be cancelled until done. This service requires VIP Membership.

Character Faction Change

This service provides the option for users to change the faction of their characters. This operation cannot be cancelled, and has the following restrictions:

- The character should be at least level 10 (Death Knights should be at least level 60).
- The chosen opposite faction should be compatible with the character's class.
- The character's mailbox should be empty.
- The character cannot have any items in the AH (Auction House). And every mail from it should have been arrived and claimed from the mailbox.
- The character cannot be leader of an Arena team, or member of a Guild.
- The character can only obtain a specified lower amount of gold:
 - Level 30 and below: 300 gold
 - Level 50 and below: 1000 gold
 - Level 69 and below: 5000 gold
 - Level 80 and below: 20000 gold
 - Level 80 and above: 50000 gold

During the race change the following changes occur:

- Optionally the name of the character can be changed.
- Character mounts are replaced by the opposite faction's mounts.
- Character achievements are converted to their opposite faction equivalents.
- Character items are converted to their opposite faction equivalents.
- Character titles are converted to their opposite faction equivalents.
- Character reputations are converted to their opposite faction equivalents.
- Finished quests are not changed, but in-progress quests are removed.
- Vanity pets, pets are not changed.
- Taxi Points are removed, but the character is granted with all taxi points available at their level.

- Honor and are points remain untouched.
- Character friend and ignore lists are purged.
- Faction Specific spells (Teleport: Orgrimmar, Heroism, etc.) are replaced with their opposite faction equivalents.
- Argent Tournament Items/Quests/Achievements/Reputation are completely purged.
- The character is moved to the opposite factions main city.

Some race specific quests can be removed, which may cause the removal/replacement of certain items, titles or achievements. Important to mention again that any quests in progress are removed.

Character Auction House

This service provides the option for users to advertise their characters for sale at a price of their own choosing, such that it is visible for all other VIP members. The user is only permanently charged the listing fee if their auction is sold, otherwise, if it expires or is cancelled, the listing fee is refunded. This service requires VIP membership.

Character Boost

This service is not available on all game servers, and what it provides differs between servers. After the purchase, the user can log into the selected realm and choose the character to boost, which, at the end of the process, receives all abilities and items listed on the realm's boost information page. This service is **NOT CANCELLABLE** after selecting the character. We ask all users to carefully read the detailed description of the service for their realm. This service requires VIP membership.

Item restoration

This service provides the option for users to restore certain deleted items. The following restrictions apply to item restoration:

- Only items deleted less than 60 days ago can be restored.
- Not every item can be restored.
- A user with VIP Membership can restore 10 items/month, a non-VIP user can only restore 5.

This transaction cannot be cancelled.

Send Gold

This service provides the option for users to send their characters' gold to a different user's character, for a user-specified amount of Credits. The target user has the right to accept or deny this request. This transaction can be cancelled until the target user accepts or denies it. This service requires VIP Membership, but accepting it does not.

Request Gold

This service provides the option for users to request gold for one of their characters from another user's character, for a user-specified amount of Credits. The target user has the right to accept or deny this request. This transaction can be cancelled until the target user accepts or denies it. This service requires VIP Membership, but accepting it does not.

Send Credits

This service provides the option for users to send a certain amount of credit to another users. This transaction can be cancelled until the target user accepts or denies it. This service requires VIP Membership, but accepting it does not.

Item Purchase

This service provides the option for users to buy certain types of vanity items for their characters. These items do not provide any in-game advantage, but serve cosmetic reasons, such as rare mounts, pets, tabards, etc. This service requires VIP Membership, but the items that were already purchased remain usable even without an active membership.

Evermoon migration

This service allows the user to transfer their player characters between the Tauri and Evermoon game servers (realms). Every user account can utilize the service for free twice, after which it is available for the nominal price of 200 Credits. Each character can only be transferred between realms once every 7 weeks. This service does not require VIP membership.

Guild Rename

This service provides the option for users to rename their characters' Guild name, if the specified character is a Guild Master (Leader). This service requires VIP Membership.

Guild Faction Change

This service provides the option for guild leaders to initiate discounted group faction changes, which can then be accepted and paid for by the members chosen by the guild leader. To utilize this service, the guild leader and all selected members must have VIP membership. The cost of this service varies based on the number of guild members selected - more information on pricing and required member counts can be found on the service's information page.

WotLK Character clone

This service provides the option to users to clone characters from servers using newer versions, such as Tauri, Warriors of Darkness and Reborn, to (an older versioned) Burning Blade server, provided they would not like to participate in, and enjoy the advantages and features of the new version. The selected characters are cloned based on a state saved on July 2nd, 2014. The first clone is free, every other costs 400 Credits. This transaction cannot be cancelled.

Risk Assessment

The user acknowledges that participating in the online game poses the same risks as any online game, and applications working on the same basis, or even Internet usage in general. The operator is not responsible for communicating these risks. The user is assumed to know and take care of these risks. The user cannot reference their lack of knowledge in case of any external influence on their account through their own hardware or software, and cannot hold the operator responsible for such damages. Owing the facts above the operator is not in position to verify, refund, fix, or restore accounts if the damage is clearly caused by either the user's lack of knowledge or any illegal access to the account.

Obligation to Inform

Each user is obliged to inform the operator about any possible unlawful external access to their account, so the operator can proceed with the necessary steps against the issue, to prevent or mitigate negative consequences of such events on itself and the users. Based on notification the operator is taking the maximum possible action within legal bounds to terminate any unlawful access. The operator is liable for content posted by users, and remove them if they are against the law, or suspicious in any way, but the operator is not in position to constantly monitor these pieces of content. Every user is obliged to inform the operator about any content deemed to be suspicious.

Temporary restrictions of the users' rights and game access

In case the operator notices anything related to a user which would indicate misusing or abusing of any part of the game, the operator has the right to restrict the user's access, functionality of the game, or any access to the official website. The restriction is released only when the suspicion of abuse is proved to be false. Above all, the operator cannot guarantee, but endeavors to maintain a non-stop operation of the game.

General rules of Conduct while playing the game

1. The official language:
 - **Tauri**: Hungarian, English
 - **Evermoon**: English
 - **WoD**: Hungarian, English
 - **Crystalsong** WotLK: English, Hungarian with separated world channels.
2. It is forbidden to insult others, or offend their right of enjoying the game.
3. It is forbidden to ask administrators for money, items, characters, or any ingame or VIP Panel related services.
4. Developers and administrators are not in the position to reply in-game, therefore it is forbidden to seek them out there with any issues.
5. It is forbidden to exploit any errors found in the game, especially if it provides any advantage against others. Players are bound to report these bugs (problems) in any of these communication channels:

1. Tauri Forum: community.tauriwow.com
2. Email: info@tauri.hu
3. Tauri Bug Tracker (errors in gameplay): bug.tauriwow.com

4. Tauri iRC: chat.tauriwow.com (chat)
2. It is forbidden to participate in any of the following activities, since they are classified as cheating or fraud:
 1. „Honor farming”: Player versus Player fights with pre-arranged outcome.
 2. „Wintrade”: Player versus Player ranked matches (Arena, Rated Battleground) with a pre-arranged outcome.
 3. Any kind of gambling.
 4. Undermining, hindering, or disturbing players’ game experience in any way not fitting the game.
 5. Illegitimately obtaining items in a shared looting environment (ninja looting).
 6. Selling or exchanging invitations to other services.
 7. Advertising services or servers not related to Tauri.
 8. It is forbidden to exchange Tauri virtual goods and services (eq. account, character, Credit, gold, item, etc.) to any other goods or services not related to Tauri.
 9. „Multiboxing” (one user’s simultaneous login with multiple accounts): it is allowed for up to 5 characters, solely for leveling. It is forbidden in every other situation which would require multiple players working together, unless every other player confirms that they’re in knowledge, and accepting of their co-players' intentions. In Player versus Player environments it is forbidden without exceptions.
 10. It is forbidden to hinder group cooperation in player co-op environments, actively prevent the group in achieving its gameplay goal, or to willingly assist the opponent team in PvP scenarios.
 11. It is forbidden to scam or intentionally take advantage of other players in the game by trade. (Eg: semi-completed transactions, withdrawal from trade and not refunding items or gold, etc) It is also forbidden to mislead others, make trade offers or post advertisements based on false information, and intentionally abusing others' mistakes, which diverge from the original agreement, for profit.
3. It is forbidden to post any abusive, indecent, obscene, pornographic content that might offend or threaten underage users and their development.
4. Don’t Spam: do not send unwanted, repeated messages.
5. Help your fellow players, do not exploit their lack of knowledge.
6. You should be friendly and reasonable with other players.
7. It is forbidden to offer and/or sell user accounts for any virtual or real currency or to direct someone to do so.
8. It is forbidden to send meaningless chains of characters, or cause unnecessary load on the server with excessively long or frequent messages.
9. It is forbidden to share any personal information, even if it’s related to the user themselves.
10. It is forbidden to run any automatized applications on the website or in the game which would disturb/interfere with the correct operation of any services.
11. It is forbidden for users to access any information they don’t have the right to. Accessing any posted content is only allowed in ways that won’t interfere with the intended user experience of others. Sending or posting content that would harm others' software or hardware is also forbidden.
12. Accessing the game or the site with services that would hide the IP address is forbidden.

13. Any activity is forbidden which would cause unnecessary loads for the game server resources. It is forbidden for users to block, overwrite, modify or change any game content in a way that would disturb its correct operation.
14. It is forbidden to use scripts and fully or partly automatized software (any sort of bots) which would provide any advantages to the user against to other players.

If the operator learns that a certain user, despite not actively participating in the aforementioned activities, has gained a disproportionate advantage (threatening to the normal game balance) as a result of someone else's rulebreaking behavior, the operator reserves the right to - while notifying the player - fully or partially remove the goods or results acquired as a consequence of cheating from the user's account, or revert it to a previous state, keeping both game balance and the innocent user's interests in mind. If, at a later time, this user is proven to have actively participated in the rulebreaking behavior, or has cooperated with the rulebreaking players, previously having been cleaned or reset does not absolve the user from any other possible sanctions.

Chat Rules

These chat rules are in place on the in-game chat, on the Forums, on Tauri iRC (irc.tauri.hu) and any other public communication platforms maintained by Tauri.

1. It is forbidden to impersonate the operator, administrators, moderators, "game masters", anyone employed by the operator or people in a close relationship with them. It is forbidden to misuse their names, post unverifiable references to them, or threaten another player with operator sanctions for their rulebreaking behavior, perceived or real.
2. Keep the netiquette in mind, don't use obscene words, and do not insult others.
3. It is forbidden to advertise other WoW servers.
4. It is forbidden to advertise other websites, web services, pornography, racism, fascism or any content which generally goes against good taste.
5. It is forbidden to post and advertise content related to cheating, illegitimate advantages or forbidden software.
6. It is forbidden to disturb others or make it impossible for others to use the chat (eg: chat flood).
7. It is forbidden to use macros, addons or other methods to change the color of the chat messages that appear to others.
8. It is forbidden to abuse the chat with addons or any other tools which would interfere with the proper experience of others.
9. Our servers' and related discussion services aren't the proper place to discuss or debate politics or polarizing social issues. We strive to maintain a balance between a user's freedom of speech and ensuring that everyone feels welcome here. This means that political comments may be removed to avoid unwanted anxiety and maintain a safe, relaxing environment for everyone.
10. You further represent and warrant that you will not use or contribute any content/opinion that is unlawful, tortious, defamatory, obscene, invasive of the privacy of another person, threatening, harassing, abusive, hateful, racist or otherwise objectionable or inappropriate.

Sanctions

The operator reserves the right to judge if the person's behavior is against the terms and conditions, and to decide and apply sanctions in proportional weight based on the violation.

These can be:

1. Warning the user.
2. Restricting the user's in-game rights (such as chat access) or access to the operator's communication platforms outside of the game.
3. Removal of virtual goods or achievements which were acquired illegitimately.
4. Permanently or temporarily banning the users from playing the game.
5. Permanently banning the users from an IP address, or IP Address range.

Support

The operator is only bound to reply to complaints, comments, remarks from a user that were sent from the email address which were registered to the user's account. The operator is liable to reply in 72 hours. Any other emails sent from addresses that are not registered to the user may not be handled, even if they are being sent from a user who is in possession of a registered email address.

Terminating User Accounts

The operator is obliged to terminate a user account on user request. After terminating an account, access to it is permanently disabled. However certain data related to the account are kept due to quality assurance and federal regulatory and reporting obligations, based on the terms stated in the "Data Management, Privacy" section. The operator is entitled to terminate any user's user account if it is not accessed for at least 90 days.

Data Management, Privacy

Our data management and privacy policy can be read on the following link: https://tauriwow.com/files/tauri_privacypolicy_2020_1.pdf

Company Information

- Name: Tauri Network Kft
- Headquarters: 6239 Császártöltés, Dózsa György utca 17
- Site: 2400 Dunaújváros, Dózsa György út 19 4/1
- Website: <http://tauri.hu>
- Post Address: 2400 Dunaújváros, Dózsa György út 19 4/1
- Phone number: +36-25/742-472
- E-mail address: info@tauri.hu
- Tax Number: 14899566-2-03
- Trade register number: 03-09-118784

Closing provisions

The operator reserves the right to change these terms and conditions at any time. In case that any of these terms and conditions are void, or proved to be against the law, they do not affect the other sections of this document. Terms and conditions considered to be void are handled in a legitimate way which is as close as possible in meaning to the original provision. This legislation also applies in case of shortcomings in certain terms and conditions.

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