Rules TERMS AND CONDITIONS

Participating in the tauriwow.com (hereinafter referred to as the operator) online game is bound to the full acceptance and compliance of these terms and conditions. By registering and taking part in the game you agree to follow the terms of use. This document overrides any previous versions of the terms and conditions.

Registration

Registration is a prerequisite of participating in the game. Registration is done on the official site, and it is limited to natural person only. Underage person ensures by accepting the registration that registering, attending to the game, and using the site may only be done under the privilege of their legal guardian. During registration the user must provide a username, and a legitimate email address. The chosen username cannot be abusive, obscene, intimidating and may not conflict with morality. Email addresses and domain addresses are not allowed as a username. The user takes responsibility for the credibility and completeness of the provided data, and also needs to inform the operator about any change of this data in the future (especially about any email address changes). The user is required to prove the authenticity of their data on operator demand. The correct and accepted registration entitles the user of using the database-management service provided by the operator.

Personal Only

A registration may only be done manually. Any automatized registration method is forbidden during registration and gameplay. The game requires that every instruction (mouse click, keyboard press) is done directly by the registered user and their express will.

Participating in the game

The game server is under continuous development by the operator. The user may only participate in the actual version of the game and other related services. Participating in the game is free for any registered users, but certain services may require payment. We provide more details about aid services and payments later at the description of these services. Before using any paid service an underage user may provide that the paid amount is provided by their legal guardians for their own fair use. The operator is not entitled to verify the validity of the data provided by the users. In cases and claims about data that may found to be invalid, or about an underage user who participated in a paid service without the knowledge of their legal guardians and/or acknowledging their own age, the operator is not required to meet any repayment demand about any already paid and used service.

User Accounts

By an orderly registration a user is entitled to an account, which is administered by the user itself, who is fully responsible for any activity that is related to their account. Giving away, or transferring this account is forbidden. Unauthorized entry to a user account is considered as a computer related criminal offense, which is contrary not only to this terms and conditions, but also to the law. Any data related to the user account (email, account ID, password), and activity on this data is secret. The owner of this secret is the user, who is required to keep this data safe. The user must never provide this data to anyone (not even relatives, friends, other users, and not even the operator of the server). The operator, or anyone on behalf of the operator won't, and is not entitled to ask for this data. Any demand for this data should be refused and immediately notified to the operator.

Collecting items to the User Account

The user is entitled to put items on their user account, which are collected by participating in the game, or purchasing with the virtual currency used on the official site. The operator owns responsibility for these items in the nature of its database-management service. The users are responsible for using these items according to the rules. Owing the fact above, and those stated under the User Accounts section, in the event of item loss, or irregular item usage, the user may not appeal by stating someone else possessed the item in question. The operator is only responsible for verifying and/or recovering lost items, if the loss is caused by database-management error (software error). If the item loss is solely caused by database-management error (software error), the operator restores the user account (and its content) to an earlier point before the proven date of the software error.

Credit purchase

Tauri Credit (hereinafter Credit) purchase for currency (Hungarian Forints) is available on the official website for general and seasonal (discount) conversation rates. For the amount paid the operator in its databasemanagement service provides a straightforward quid pro quo.

Process of ordering:

- 1. In case of Credit Card Payment, the operator's website redirects the user to the online payment interface of the current contracted financial institution, where users can provide their credit card information. If the provided credit card can be charged with the amount approved by the user, the purchased credit will be automatically credited in the user's Account. Using the credit card payment option is only allowed for users using their own credit cards.
- 2. In case of SMS Payment, the user sends an SMS to a number. This number, and also the text of the SMS is specified on the operator's official website, and may differ for each available countries. If the mobile operator could charge the card, a user will receive a confirmation message from the operator of this service. In case of successful SMS Payment, the purchased Credit amount will be automatically credited in the user's Account.

The operator is not taking responsibility for any abuse, scam or fake credit purchase orders.

Vote Credit

Vote Credit is an alternative virtual currency, which can be obtained in the Vote menu of the VIP Panel (see below). The users have the opportunity to vote on a 3rd party website, in return of a symbolic amount of Vote Credits. The process of voting:

- 1. The user clicks to a selected link in the aforementioned menu
- 2. The user authenticates him or herself by typing in a short text
- 3. The user votes for the server maintained by the operator, which credits the Vote Credit on the user's account

Contrary to Tauri Credit, Vote Credit is not available as a fully supported currency in every service.

VIP Panel

VIP Panel is an interface containing all provided services, where the user can exchange or use their Credits on any of the services mentioned below in this section.

VIP Membership

VIP Membership can be obtained by the minimum amount of 800 Credits. A user with VIP Membership owns certain privileges which improve user experience in a way that does not mean any advantage in gameplay against non-VIP members.

Advantages of VIP Membership

- Instant Login, without queueu
- Option to save in the game with the `.save' command
- Instant Logout
- Whisper to the opposite faction
- Disabling/enabling whispers with the `.whisper [ON|OFF]' command
- Character Rename (price: 800 Tauri Credits, or 800 vote Credits)
- Character Transfer (to other VIP account, price: 800 Tauri Credits, or 800 Vote Credits)
- Restoring deleted characters (price: min. 200 Credits, see below in the Character Restore section)
- Character Customize (price: 1200 Tauri Credits or 1200 Vote Credits)
- Character Race Change (price: 2400 Tauri Credits or 2400 Vote Credits)
- Character Faction Change (price: 4000/3600 Tauri Credits, or 8000/7200 Vote Credits)
- Purchasing Extra Items

MMR Reset (Match-making Rating)

This services provides the option for users to reset their Match-making Rating. This service requires VIP Membership.

VPN (Virtual Private Network)

This service provides the option for users to connect to game servers on a private network. This also makes the game playable from behind Proxy servers. This service does not require VIP Membership

Character Rename

This service provides the option for users to rename their characters. This transaction can be cancelled until the user renames the character. Finalizing the rename can be done after logging in to the game. This service requires VIP Membership.

Character Transfer

This service provides the option for users to transfer their characters to a different VIP Member. Transferring a character can be done in the following ways:

- A users gifts their character to someone. The target account is not charged for anything.
- A user can request a character in return. The target user has the right to accept, or deny this request.
- A user can request Credits in return. The target user has the right to accept, or deny this request.
- A user can request both a character and Credits the same time.

This service requires VIP Membership.

Character Restore

This service provides the option for users to restore their deleted characters. The price of the restoration depends on the time elapsed from the deletion:

- 1 day or less since deletion: 200 Credits,
- 3 days or less since deletion: 400 Credits,
- 60 days or less since deletion: 800 Credits,
- More than 60 days since deletion: 1600 Credits.

In a case when an active character on the same server already has the same name as the restored character, the user is also charged with the price of a Character Rename. This service requires VIP Membership.

Character Customize

This service provides the option for users to change the name, sex, or complete appearance of their characters the same time. This transaction can be cancelled until the user finalizes the customizing. The customizing is done after logging in to the game. This service requires VIP Membership.

Character Race Change

This service provides the option for users to change the race of their characters, restricted to the same faction (see Faction Change). This transaction can also be finalized after logging in to the game, and can be cancelled until done. This service requires VIP Membership.

Character Faction Change

This service provides the option for users to change the faction of their characters. This operation cannot be cancelled, and has the following restrictions:

- The character should be at least level 10 (Death Knights should be at least level 60).
- The chosen opposite faction should be compatible with the character's class.
- The character's mailbox should be empty.
- The character cannot have any items in the AH (Auction House). And every mail from it should have been arrived and claimed from the mailbox.
- The character cannot be leader of an Arena team, or member of a Guild.
- The character can only obtain a specified lower amount of gold:
 - Level 30 and below: 300 gold
 - Level 50 and below: 1000 gold
 - Level 69 and below: 5000 gold
 - Level 80 and below: 20000 gold
 - Level 80 and above: 50000 gold

During the race change the following changes occur:

- Optionally the name of the character can be changed.
- Character mounts are replaced by the opposite faction's mounts.
- Character achievements are converted to their opposite faction equivalents.
- Character items are converted to their opposite faction equivalents.
- Character titles are converted to their opposite faction equivalents.
- Character reputations are converted to their opposite faction equivalents.

- Finished quests are not changed, but in-progress quests are removed.
- Vanity pets, pets are not changed.
- Taxi Points are removed, but the character is granted with all taxi points available at their level.
- Honor and are points remain untouched.
- Character friend and ignore lists are purged.
- Faction Specific spells (Teleport: Orgrimmar, Heroism, etc.) are replaced with their opposite faction equivalents.
- Argent Tournament Items/Quests/Achievements/Reputation are completely purged.
- The character is moved to the opposite factions main city.

Some race specific quests can be removed, which may cause the removal/replacement of certain items, titles or achievements. Important to mention again that any quests in progress are removed, and Argent Tournament progress is completely purged.

Item restoration

This service provides the option for users to restore certain deleted items. The following restriction apply to item restoration:

- Only items being deleted for less than 60 days can be restored.
- Not every item could be restored.
- A user with VIP Membership can restore 10 items/month, a non-VIP user can only restore 5.
- This transaction cannot be cancelled.

Send Gold

This service provides the option for users to send their characters' gold to a different user's character, for a user-specified amount of Credits. The target user has the right to accept or deny this request. This transaction can be canceled until the target user accepts or denies it. This service requires VIP Membership.

Request Gold

This service provides the option for users to request gold for one of their characters from another user's character, for a user-specified amount of Credits. The target user has the right to accept or deny this request. This transaction can be canceled until the target user accepts or denies it. This service requires VIP Membership.

Send Credits

This service provides the option for users to send a certain amount of credit to another users. This transaction can be canceled until the target user accepts or denies it. This service requires VIP Membership.

Item Purchase

This service provides the option for users to buy certain types of vanity items for their characters. These items do not provide any in-game advantage, but serve cosmetic reasons, such as rare mounts, pets, tabards, etc. This service requires VIP Membership.

Guild Rename

This service provides the option for users to rename their characters' Guild name, if the specified character is a Guild Master (Leader). This service requires VIP Membership.

WotLK Character clone

This service provides the option to users to clone characters from servers using newer versions, such as Tauri, Warriors of Darkness and Reborn, to (an older versioned) Burning Blade server, provided they would not like to participate, and enjoy the advantages and features of the new version. The selected characters are cloned based on a state saved on July the 2nd, 2014. The first clone is free, every other costs 400 Credits. This transaction cannot be canceled.

Risk Assessment

The user acknowledges that participating in the online game contains the same risks as any online game, and applications working on the same basis, or even Internet usage in general. The operator is not responsible for communicating these risks. The user is assumed to know and take care of these risks. The user cannot reference their lack of knowledge in case of any external influence on their account, any hardware or software. Owing the facts above the operator is not in position to verify, refund, fix, or restore accounts if the damage is clearly caused by either the user's lack of knowledge or any illegal access to the account.

Obligation to Inform

Each user is obliged to inform the operator about any possible unlawful external access to their account, so the operator can proceed with the necessary steps against the issue, to prevent itself from negative publicity caused by issues not connected to the operator's activity itself. Based on notification the operator is taking action in its full potential to terminate any unlawful access. The operator is liable for content posted by users, and remove them if they are against the law, or suspicious in any way, but the operator is not in position for monitoring these contents. Each user is obliged to inform the operator about any content deemed to be suspicious.

Temporary restriction the users rights, and game access

In case the operator notices anything related to a user, which would indicate misusing or abusing of any part of the game, the operator has the right to restrict the user's access, functionality of the game, or any access to the official website. The restriction is released only when the suspicion of abuse is proved to be false. Above all, the operator cannot guarantee, but endeavors to maintain a non-stop operation of the game.

General rules of Conduct while playing the game

- 1. The official language:
 - Tauri: Hungarian but there is an international ingame channel aswell
 - **Evermoon**: Mainly English
 - WoD: Hungarian, English

- **Crystalsong** WotLK: English, Hungarian with separated world channels.
- 2. It is forbidden to insult others, or offend their right of enjoying the game.
- 3. It is forbidden to ask administrators for money, items, characters, or any VIP Panel related services.
- 4. Developers and administrators are not in the position to reply in-game, therefor it is forbidden to ask for them for any problems while playing the game.
- 5. It is forbidden to exploit any errors found in the game, especially if it provides any advantage against others. Players are bound to report these bugs (problems) in any of these communication channels:
 - Tauri Forum: forum.tauri.hu
 - Email: info@tauri.hu
 - Tauri Bug Tracker (errors in gameplay): bug.tauri.hu
 - Tauri iRC: irc.tauri.hu (chat)
- 6. It is forbidden to do any of the following activities, since they are classified as fraud:
 - 1. "Honor farming": Player versus Player fights with pre-arranged outcome.
 - 2. "Wintrade": Player versus Player matches (Arena) with pre-arranged outcome.
 - 3. Any kind of gambling.
 - 4. Undermining, hindering, or disturbing players' game experience in any way not fitting the game.
 - 5. Stealing items from others (ninja).
 - 6. Selling or exchanging certain invitations.
 - 7. Advertising services or servers not related to Tauri.
 - 8. It is forbidden to exchange Goodwill value of Tauri and services (eq. account, character, Credit, gold, item, etc.) to any other goods or services not related to Tauri.
 - 9. "Multiboxing" (one user's simultaneous login with multiple accounts): it is allowed for up to 5 character, solely for leveling. It is forbidden in every other situation which would require multiple players working together, unless every other player confirms that they're in knowledge, and accepting their co-players intentions. In Player versus Player games it is forbidden without exceptions.
- 7. It is forbidden to post any abusive, indecent, obscene, pornographic content that might offend or threat juveniles and their development.
- 8. Don't Spam: do not send unwanted, repeated amount of messages.
- 9. Help your fellow player, do not exploit their lack of knowledge.
- 10. It is forbidden to organize a fight with pre-arranged outcome.
- 11. You should be friendly, and reasonable with other players.
- 12. It is forbidden to offer and/or sell user accounts for any virtual, or real currency.
- 13. It is forbidden to send meaningless chain of characters, or cause unnecessary load on the server with causeless length of strings.
- 14. It is forbidden to share any personal information, even if it's related to the user itself.
- 15. It is forbidden to run any automatized applications on the website or on the game, which would disturb/interfere the correct operation of any services.
- 16. It is forbidden for users to access any information they don't have the right to. Accessing any posted content is only allowed in ways that won't interfere with the intended user experience of others. Sending or posting content that would harm other's software or hardware is also forbidden.
- 17. Accessing the game or the site with services that would hide the IP address is also forbidden.
- 18. Any activity is forbidden which would mean unnecessary load for the game server resources. It is forbidden for users to block, overwrite, modify or change any game content in a way that would disturb its correct operation.
- 19. It is forbidden to use script and fully or partly automatized softwares (bots) which would provide any advantages to the users opposed to other players.

Chat Rules

These chat rules are in place on the in-game chat, on the Forums, and also on Tauri iRC (irc.tauri.hu).

- 1. Keep the netiquette in mind, don't use obscene words, and do not insult others.
- 2. It is forbidden to advertise other WoW servers.
- 3. It is forbidden to advertise other websites, web services, pornography, racism, fascism or any content which would generally understood against good taste.
- 4. It is forbidden to post and advertise content related to cheats.
- 5. It is forbidden to disturb others or make it impossible for others to use the chat (eq: chat flood).
- 6. It is forbidden to change colors with macros and addons to change the color of the chat messages.
- 7. It is forbidden to abuse the chat with addons or any other tools which would interfere with the proper experience of others.

Sanctions

The operator reserves to right to judge if the person behavior is against the terms and conditions, and to decide and apply sanctions in proportional weight based on the violation. This can be:

- 1. Warning the user
- 2. Permanently or temporarily banning the users from playing the game 3. Permanently banning the users from an IP address, or IP Address range.

Support

The operator is only bound to reply to complaints, comments, remarks from a user that were sent from the email address, which were registered to the user's account. The operator is liable to reply in 72 hours. Any other emails sent from addresses that are not registered to the user may not be handled, not even if it's being sent from a user who is in possession with a registered email address.

Terminating User Accounts

The operator is obliged to terminate a user account on user request. After terminating an account, access to it is permanently disabled. However certain data related to the account are kept due to quality assurance and federal regulatory and reporting obligations, based on the terms stated in the "Data Management, Privacy" section. The operator is entitled to terminate any user's user account if it is not accessed for at least 90 days.

Data Management, Privacy

Our data management and privacy policy can be read on the following link: <u>https://tauriwow.com/files/tauri_privacypolicy_2023.pdf</u>

Company Information

- Name: Tauri Network Kft
- Headquarters: 6239 Császártöltés, Dózsa György utca 17
- Site: 2400 Dunaújváros, Balogh Ádám u. 20 fsz. 1

- Website: http://tauri.hu
- Post Address: 2400 Dunaújváros, Balogh Ádám u. 20 fsz. 1
- Phone number: +36-25/746-461
- E-mail address: info@tauri.hu
- Tax Number: 14899566-2-03
- Trade register number: 03-09-118784

Closing provisions

The operator reserves the right to change these terms and conditions at any time. In case that any of these terms and conditions are void, or proved to be against the law, they do not affect the other sections of this document. Terms and conditions considered to be void are handled in a legitimate way which is as close as possible in meaning to the original provision. This legislation also applies in case of shortcomings in certain terms and conditions.

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